

Mr N Winchurst, Mrs P Winchurst
9 St Pauls Drive
Holsworthy
EX22 6FD



Hello Mr N Winchurst,

Your electricity bill

At a glance

30 August 2013 - 29 November 2013 (92 days)

Last time you owed 7 June 2013 - 29 August 2013	£97.30
You paid us (1 payment of £97.30)	£97.30 credit
So you bring forward	£0.00
Your charges for this period	£128.99
Your new account balance	£128.99

Please pay £128.99 by 13 Dec 2013

This bill is based on your latest meter readings.

Please turn to the next page to see the detail.

www.edfenergy.com

0800 096 9000

8am-8pm Mon-Fri, 8am-2pm Sat

24-hour Emergency Line:

Electricity: 0800 365 900

Your account number

673 104 841 730

Bill date: 29 Nov 2013

✓ Choose the best tariff for you

There could be other tariffs better suited to you. Visit edfenergy.com or call us on **0800 096 9000** to find out what's available right now, and for help choosing the best deal for you.

£ Are you overpaying?

Your energy will cost you less if you pay by Direct Debit. Sign up today by visiting edfenergy.com or call **0800 096 9000**

And now the detail...

⚡ Electricity charges

Period	Previous reading	Latest reading	Electricity units used	kWh rate	Charge
Meter number: D01D15342 Tariff: Standard (Variable)					
30 Aug 13 - 29 Nov 13	42601 YOUR READ	43350 YOUR READ	749 kWh	x 14.46p=	£108.31
Standing charge (92 days @ 18.00p per day)					£16.56
Total electricity charges for this period					£124.87
No Mains Gas Discount					£2.02 credit
Subtotal					£122.85
VAT @ 5% of £122.85					£6.14
Total charges for this period					£128.99

Electricity supply number

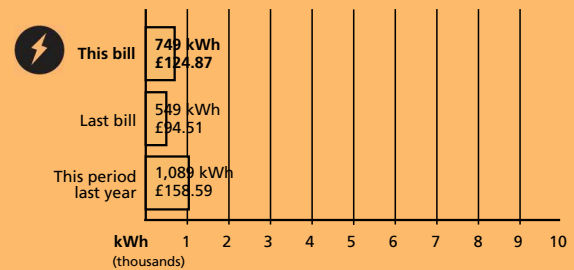
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Electricity distributor

Western Power Networks,
Information Centre, Avonbank,
Feeder Road, Bristol, BS2 0TB.
Call 0845 601 2989

Your usage

The graphs summarise your recent usage. They may be based on estimates.



Your comparative usage

Over the last year, we have estimated you used 3,197 kWh of electricity, costing £544.78. If you use the same amount for the next 12 months, that will come to £545.99. This uses our latest prices, including your discounts and added charges, like VAT. It is for comparison purposes: your regular payments are worked out differently & take the weather into account. You're on our Standard (Variable) tariff, so if our prices change, this projection would too.

3,197 kWh of electricity	x 14.46p=	£462.29
365 days electricity standing charge	x 18.00p=	£65.70
No Mains Gas Discount		£8.00 credit
VAT @ 5% of £519.99		£26.00
And all that comes to		£545.99

Your account with us

Here's all the important information about your energy supply and your contract with us - neatly in one place.

Your tariff - Standard (Variable)



Variable tariff



£545
Your annual cost if you use the same next year*



£0
No termination fee



Electricity from various energy sources



UK call centre

*This is based on your electricity and/or gas use for the last year. It includes your payment method and discounts, if any apply.

Supplier	Your electricity tariff	Standard (Variable)
EDF Energy	Unit rate	14.46p per kWh
Fuel type	Standing charge	18.00p per day
Electricity	Tariff ends on	No end date
Payment method	Exit fees	None
Cash/ Cheque Whole Amount		

Can we thank you?

As you've chosen not to receive marketing information from us, we can't thank you for being our customer with our *Thank yous* programme. To update your account, simply visit www.edfenergy.com/mydetails

What is a kWh?

A kWh stands for kilowatt-hour - it's the unit we use to measure energy usage. A single kWh will power a 15 watt energy-saving lightbulb for almost 3 days!

What makes up a bill?

This breakdown of our costs to supply energy is an average across residential customers on all payment types & based on the average of EDF Energy customers' consumption in 2012 (4,365 kWh of electricity and 15,899 kWh of gas per year).

Electricity

5% VAT
11% Social and environmental
15% Operating
23% Delivery
46% Wholesale electricity

(Correct as at 31 December 2012)

Gas

5% VAT
4% Social and environmental
13% Operating
24% Delivery
54% Wholesale gas

(Correct as at 31 December 2012)

VAT: set by government at 5% for all domestic energy charges.

Social & environmental: we're obligated to take part in government programmes that help vulnerable customers and reduce CO₂ emissions.

Operating: the cost of keeping our call centres open and our customers' accounts running smoothly.

Delivery: what we pay owners of the wires, pipes and meters that supply the energy to customers' homes.

Wholesale: we produce our own electricity but we also buy electricity and gas from wholesale market.

Profit and loss: Like most companies, we aim to make a profit. In 2012, EDF Energy made a profit (EBITDA) of £1,667m. Our residential business - supplying energy to customers' homes - made a loss of £62m.

For more information visit:
www.edfenergy.com/whatmakesupbill