



Questions?
0800 056 7777

Mon-Fri 8am to 8pm
Sat 8:30am to 2pm

Emergency?
Electricity **0800 365 9000**
24 hours a day, 7 days a week

You can manage your account and
find out more about us at
www.edfenergy.com



Date
22 Feb 11

Bill for
10 Nov 10 - 21 Feb 11

Your account number
673 104 841 730

Page 1 of 3

Mr N Winchurst , Mrs P Winchurst
9 St Pauls Drive
Holsworthy
EX22 6FD



Your electricity bill: £178.65

Please pay £178.65 by 08 Mar 11

This is not a tax invoice.

Your electricity bill summary

For full details see over the page. ➔

Your charges for this bill

Your electricity charges for this bill	£172.42
Your Discounts and Surcharges	£2.28 cr
Total VAT	£8.51
Your new account balance	£178.65
Total amount due	£178.65

Changing the way that you pay for your electricity allows you to spread the cost over the year as well as get a discount on your bill. To find out more about monthly Direct Debit please call us or visit our website.

Did you know that we can also provide you with gas, making it easier to manage your energy accounts? Why not call us and find out more.

Have you tried out our Online Energy Adviser? Just answer some simple questions and we'll provide you with a personalised report including recommendations on how you can make your home more energy efficient. To try it out just visit edfenergy.com/energyadvice

Your electricity supply number is:

S	01	801	010
	22	0003	2086 488

Your electricity distributor is:

Western Power Distribution, Lostwithiel Road, Bodmin,
Cornwall, PL31 1DE
Phone: 0800 365 9000





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Your bill in detail

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Account activity since last bill

Your balance at your last bill was (09 Nov 10)	£134.56
Payment 25 November 2010 - Thank you	£134.56 cr
Account balance before this bill	£0.00

Electricity charges 10 Nov 10 - 21 Feb 11

Electricity meter number: **D01D15342** Tariff: **Standard Electricity**

	previous	latest	units	kWh split	price	total
10 Nov 10 to 03 Jan 11	31370 C	32080 E	710	Band A: 136 at	17.36p	£23.61
				Band B: 574 at	11.79p	£67.67
04 Jan 11 to 21 Feb 11	32080 E	32711 A	631	Band A: 121 at	17.36p	£21.01
				Band B: 510 at	11.79p	£60.13

Total electricity charges before VAT **£172.42**

What is a kWh split?

We split the electricity you use into Bands and we have a daily kWh limit per Band. Each Band has a different charge. Your bill shows the number of kWh we have charged at each banded price.

Discounts and Surcharges

No Mains Gas Discount	£2.28 cr
Total Discounts and Surcharges before VAT	£2.28 cr

- A** = actual reading
- E** = estimated reading
- C** = customer reading

VAT

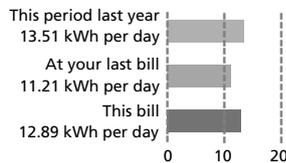
VAT on £170.14 at 5%	£8.51
Total VAT	£8.51

Your total for this bill

£178.65

Your energy usage

Your average daily electricity usage



Your usage may be based on estimated readings



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Statement for period
10 Nov 10 - 21 Feb 11

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The following information is not a bill.

We want to show you how much energy you're using, so we can help you use less energy and save money in the process.

The statement below shows how much energy you've consumed over the last 12 months and provides a prediction of your energy costs for the coming year. If you've got any questions regarding this information, please visit www.edfenergy.com/annualstatement, or call us free on the number above.

Annual Statement for period: 22/02/2011 - 21/02/2012

	Last 12 months Consumption [^]	Next 12 months value ^{^^}
Electricity	3,933 kWh	£504.70
Discounts		£8.00 cr
Surcharges		£46.95
VAT		£27.18
Total	3,933 kWh	£570.83

[^]The consumption figure displayed is an estimate based upon any readings that may have been obtained in a 12 month period.

^{^^}This figure is calculated by multiplying your previous 12 months consumption figure by the unit rate paid on your current tariff.

All figures are exclusive of VAT and any additional charges where appropriate. **This figure does not reflect any debits or credits currently attached to your account.**

Calls may be monitored and recorded as part of our Customer Care programme. Calls to '0800' and '0808' number are free from a BT landline. Other network operators may charge.

You could save 6% by paying for your energy by Direct Debit. If you're not already taking advantage of this, visit our website, or call one of our advisers to find out more.

This section summarises your contractual terms. For your full terms and conditions please visit www.edfenergy.com/product-terms

Your current tariff

Standard

The unit rates of the tariff on the date of this statement are set out above. These are subject to change and may be subject to increases as well as decreases.

We are permitted to change the terms of this contract at any time.

You can change your energy supplier at any time.

My Account

You may terminate the My Account service at any time on notice (subject to set notice periods) given in accordance with the My Account terms and conditions.

Save as otherwise provided in our terms and conditions we are entitled at any time to terminate the My Account arrangements with you on 3 months' notice.

We reserve the right to change the terms at any time. We will notify you of any changes and if you do not wish to accept them you must inform us of such within 14 days from the date on which we advised you of the relevant change.

Impartial Advice

Consumer Focus has a Confidence Code for online switching sites to ensure consumers receive accurate, comprehensive and unbiased price comparisons. The Confidence Code sets out the minimum requirements that sites must meet in order to be, and remain, accredited by Consumer Focus. For more information and a list of accredited sites visit www.consumerfocus.org.uk.